



Duneland Family YMCA General YMCA Member Policy

I. Mission Statement

To put Christian principals into practice through programs that build healthy spirit, mind, and body for all.

II. Policy of Nondiscrimination

It is the policy of the YMCA to make membership available to all persons regardless of race, color, religion, sex, age, marital status, sexual orientation, national origin, disability, or financial circumstances without discrimination.

III. Membership Privileges and Restrictions

Membership Privileges: Membership at the Duneland Family YMCA is inclusive and will be limited only according to age restrictions in certain areas of the YMCA. A membership for participants over 14 years of age includes: unlimited use of the Fitness Center, Free Weight Room, Group Fitness Classes (excluding some specialty classes that may have an additional fee), use of Open Gym and Racquetball Courts, use of Pool and Locker Rooms, Member Rate on Programs Fees, one free ½ hour orientation session with certified personal trainer, unlimited use of neighborhood YMCAs as long as you visit your home YMCA one more time per month, and towel service (must leave your keys as a deposit for a towel).

Building and Pool Age Restriction: Children under the age of 10 may not be left unattended in the building or at the pool. Children under 10 years of age must be in the presence of an adult at all times or may use the Fun Zone during scheduled Fun Zone hours.

Membership Cards:

Membership cards are given to each member over the age of 9. Do not give your card to someone else to scan for admittance into the YMCA. Identity sharing or theft will not be permitted. Every card issued to a Duneland Family YMCA member has a picture of the member connected to that card within the computer system.

Membership Restrictions:

Age(s)	Allowed	Denied Access
9 years and under	-Fun Zone. -Gym, Pool and Racquetball Court access with an adult 18 years and older	Free Weight Room, Cardio Room, Group Exercise Classes
10 years & 11 years	-Access to Gym, Pool and Racquetball Courts	Free Weight Room, Cardio Room, Group Exercise Classes
12 years & 13 years	-Access to Gym, Pool and Racquetball Courts -Cardio Center and Group Exercise Classes after completion of Teen Fitness Program (\$30)	-Free Weight Room -No access to Cardio Center or Group Exercise Classes until completion of Teen Fitness Program (\$30)
14 years +	Free Weight Room, Cardio Center, Gym, Pool and Racquetball Courts and Group Exercise Classes	No restrictions
*Racquetball Courts----->	Anyone under 18 years MUST wear protective eyewear- Available at the Front Desk	

IV. Membership Categories

Child: Up to 9th grade with no joiners fee.

High School: 9th grade – 12 grade with no joiners fee.

Young Adult: 18-26 years old.

Adult: 27-64 years old.

Adult + 1: 2 Adults (18-64) in the same household.

1 Adult Household: Refers to an Adult and all dependents. All children must live in the same household with the member parent.

Household: All people in the same residence with proof of the same address.

Active Older Adult: Available to anyone 65 or older.

Active Older Adult + 1: 2 Adults (65+)

***Any changes in personal, contact or payment information must be provided to the Membership Director immediately.**

V. Membership Dues

1. Joiner's Fee:

Persons joining the YMCA for the first time will pay a joiner's fee. This is a one-time fee as long as the membership is kept current. If a membership payment lapses for more than 30 days, the joiner's fee will be charged again.

2. Payment Options:

Members may choose from the following payment options: monthly bank draft, annual payment in full, summer payment in full. Cash, checks, Visa, MasterCard, Discover, American Express and debit cards accepted. \$20 returned check fee on payment and on bank draft returns. Missed or rejected payments must be cleared within one month or membership will be terminated.

3. Refunds or extensions:

The YMCA may grant a refund of membership dues, or an extension of membership renewal date, when requested by a member due to:

- (a) Serious illness, substantiated by a doctor's statement and at the beginning of the illness.
- (b) If moving out of the Duneland area
- (c) No exceptions

4. Financial assistance:

It is the policy of the YMCA to serve all people regardless of financial circumstances. Financial assistance shall be provided by qualification and available resources set aside for our scholarship program. See member service desk for more information.

VI. Conditions of Membership

1. Membership cards:

The membership card is proof of membership in the YMCA and shall be presented upon entry into a YMCA facility to be scanned. If a card is lost there is no fee for the first replacement; all replacements cards after that are an additional \$5.

2. Membership duration:

The YMCA only offers annual, continuous (bank draft) memberships and quarterly memberships. You must cancel your bank draft membership one month prior to the next scheduled draft by filling out a Bank Draft Cancellation form. (Found at the front desk)

3. Re-admission:

When a member renews a membership within one month of the date due, they may be re-admitted as a continuing member and the membership dated back to the day

when the dues were payable. However, if more than 30 days have elapsed a person may be subject to initiation fees.

4. Suspension or revocation of membership:

(a) Membership privileges may be suspended or revoked by the Executive Director and/or the Membership Director if a member is seen as harmful to the other members or compromises the mission of the YMCA.

(b) The length of suspension or a refund of membership dues or fees will be determined by the same authority.

VII. Building Policies

1. Food and Drinks:

Food and drinks may be consumed in the YMCA lobby, teen center, pool deck and/or community room. There is no food or drinks allowed past the lobby area other than water. All water must be in a closed, spill-proof container.

2. Language:

Foul language will not be tolerated in the YMCA. A member and/or guest using foul language will be asked to leave the facility for the day, repeat offenses may result in termination of membership without a refund.

3. Smoking/Tobacco Use:

Smoking is not permitted in the YMCA building or on YMCA grounds- including the parking lot, playing fields and pool area. This includes the use of chewing tobacco.

4. Alcohol:

The use of alcohol is not permitted in the YMCA building or on the YMCA property.

5. Towel Service:

The Duneland Family YMCA has a courtesy towel service available to all members and guests. The member must leave their car keys with the member service desk in exchange for a towel; when the towel is returned, the member keys will also be returned.

VIII. Fun Zone

The Fun Zone is a FREE babysitting service that the Duneland Family YMCA provides to children of members and paid guests who have children that are 9 years of age and under and need supervision while the adults are doing other things within the YMCA. The Fun Zone is a safe environment for kids to play but is NOT CONSIDERED a program alternative, therefore there are no regularly scheduled activities provided.

IV. Transfers

1. Transfer between individuals:

Membership and the use of particular privileges shall not be transferred from one person to another.

2. Transfers to another YMCA:

Membership dues are not transferable or refundable in the event of a YMCA transfer. The Duneland Family YMCA will provide the proper documentation needed for your new YMCA and dependent on the other YMCA's policy, your initiation fee may be waived. This is contingent on a member leaving in good standing.

3. A.W.A.Y. Program:

Your Duneland YMCA key tag is your passport to YMCAs across the nation and around the world. Many YMCAs will honor your Duneland Y's membership privileges with the AWAY ("Always Welcome at YMCAs") logo on your membership key tag. You can locate a YMCA near your destination by logging on at www.ymca.net or inquire at the Y Courtesy Desk. The AWAY policy varies from Y to Y throughout the country, so please phone ahead for information.

4. Reciprocity Program:

The belief that the Y is one movement and we want to encourage members to utilize the Y as often as you can, in order to meet your health and wellness goals. Sometimes, it is more convenient for a Y member to utilize a Y in a different location when traveling, near a workplace, or in another region. This program allows active, full facility/full privilege members flexibility to use other Y facilities within the State of Indiana. As a membership unit, you must use your Home Y (the Y where you pay your membership fees) 51% of the time or more than you use a visiting Y.

XI. Building Rentals

The YMCA facility is available for rent to large groups or birthday parties during closing hours. Members may use the facility for birthday parties during hours of operation but are not guaranteed full access to any part of the building and all non-member guests will be required to sign a waiver.

XII. Pool Privileges

Members can swim ONLY when a lifeguard is present during scheduled Open Swim times. Children 10 years and older are permitted to swim without an adult. Anyone that is causing danger to others or themselves may be asked to leave the pool by a lifeguard or YMCA staff member.

XIII. Dress Code

As a member of the Duneland Family YMCA, please be considerate of the other members by dressing appropriately. Please wear activity appropriate shirts, shoes, and clothing that fits properly. Sports bras shall be covered with an appropriate shirt or tank top. If entering the building before or after swimming in the pool, you must wear a shirt and shoes.

- No cut-offs or jeans with holes in inappropriate places.
- No black-soled athletic shoes.
- No volleyball shorts allowed in building.

- **Pants/shorts: should not expose undergarments.**
- **Shorts should be basic athletic shorts without skin over-exposure.**
- **Shoes: Wellness Center shoes must be closed toe, clean, athletic shoes. Black soled shoes should be non-marking. Bare feet are allowed in Aquatics Area and Locker Rooms only.**
- **Swimwear must be worn in the pool. No street clothes permitted.**
- **Make sure you are dressed in dry clothing when leaving the pool/locker room area.**